



Quick Installation Guide  

**TEW-690AP**  
1.01

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## Package Contents

- TEW-690AP
- Multi-Language Quick Installation Guide
- CD-ROM (Utility and User's Guide)
- Power Adapter (12V DC, 1A)
- Cat. 5 Ethernet Cable (0.6m/2ft.)

## System Requirements

- Web Browser: Internet Explorer (6 or higher).
- A computer with a network adapter or wireless adapter properly installed.
- A router with an available network LAN port.
- An available DHCP Server – routers usually have a built-in DHCP server.

## 2. Hardware Installation

### Note:

1. Locate an optimum location for the Access Point. The best place for the Access Point is usually at the center of your wireless network.
2. Disable any anti-virus and firewall programs before starting hardware installation.

### For Windows Users

1. Insert Utility CD-ROM into your computer's CD-ROM drive.

2. Click **Run Setup.exe** (Windows 7/Vista only)

3. Click **Setup Wizard**.

4. Click **I accept the terms in the License Agreement** and then click **Next**.

5. Connect the provided RJ-45 cable from a LAN port on your Router to the LAN port on the TEW-690AP. Then click **Next**.



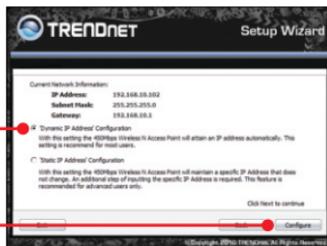
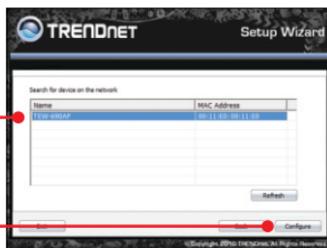
6. Connect a RJ-45 cable from a LAN port on your Router to the Ethernet port on your computer.

7. Connect the Power Adapter to the Access Point and then to a power outlet. Verify that the power switch is set to the on position (EU version only). Then click **Next**.

8. Select the TEW-690AP from the list and then click **Configure**.

9. By default, there is no password. Click **Login**

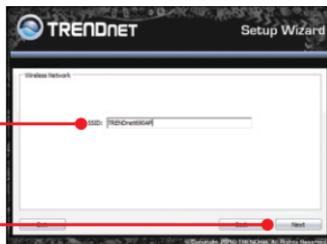
10. Select **Dynamic IP Address Configuration** and then click **Configure**.



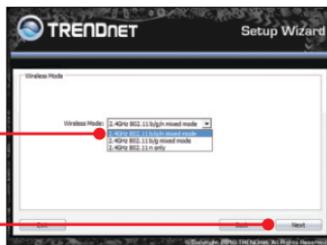
11. Select **Manual Setup** and then click **Next**.



12. Enter a SSID (Wireless Network Name) and then click **Next**. By default, the SSID is **TRENDnet690**.



13. Select the desired **Wireless Mode** and then click **Next**.



14. Select a Security Mode and then click **Next**. (example shows WPA-PSK).



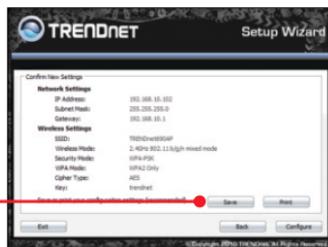
**Note:**

1. To protect your network from any unauthorized access it is recommended to enable wireless encryption.
2. The example below is for WPA2-PSK security. If you select WPA-PSK or WPA2-PSK, make sure your wireless adapters support WPA or WPA2. If your wireless adapters do not support WPA or WPA2, then select WEP.

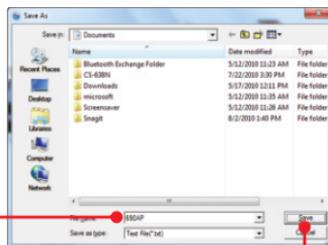
15. Select the desired **WPA** mode, enter characters for your Pre-Shared key and then click **Next**. For WPA-PSK or WPA2-PSK, the Pre-Shared Key must be between 8 and 63 ASCII or 64 HEX characters. Make sure to copy down the Pre-Shared Key.



16. Click **Save** (optional). This saves your configuration settings in a file, which can be reloaded when needed.



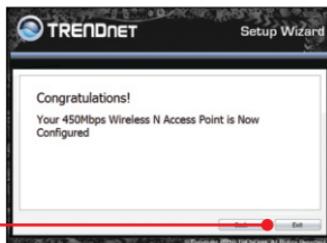
17. Give the file a name, then click **Save**.



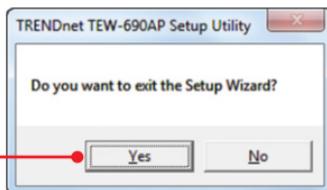
18. Click **Configure** to apply the settings.



19. Click **Exit**.



20. Click **Yes** to exit.



21. Connect the 2dBi detachable antennas to the TEW-690AP.



#### Note:

To connect a wireless computer to the TEW-690AP, please refer to the first question in the troubleshooting section.

### Your installation is now complete

For detailed information regarding the **TEW-690AP**, configuration and advanced settings, please refer to the Troubleshooting section, User's Guide on the Utility CD-ROM, or TRENDnet's website at <http://www.trendnet.com>.

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## 1. All the settings are correct, but I can not make a wireless connection to the Access Point.

1. Double check that the wireless LED on the Access Point is lit.
2. Power cycle the Access Point. Unplug the power to the Access Point. Wait 15 seconds, then plug the power back in.
3. Contact the manufacturer of your wireless network adapter. Make sure the wireless network adapter is configured with the proper SSID. The default SSID of the Access Point is **TRENDnet690AP**. If you have enabled any encryption on the Access Point, make sure to configure the wireless network adapter with the same security key.

## 2. I am trying to connect additional wireless adapters, but I don't remember the encryption (network) key. What should I do?

From a wired computer, log on to the access point configuration page. Click **Wireless** → **Security**. The encryption key will be listed here.

## 3. I have a wireless adapter that supports WiFi Protected Setup (WPS) push button setup. How do I setup WPS between the TEW-690AP and my wireless adapter?

1. Press on the **WPS** button on the front of the TEW-690AP for 10 seconds.
2. Refer to your wireless adapters for instructions on setting up WPS.

## 4. I inserted the Utility CD-ROM into my computer's CD-ROM Drive but the installation menu does not appear automatically. What should I do?

1. For Windows 7, if the installation menu does not appear automatically, click on the Windows Icon on the bottom left hand corner of the screen, click the "Search programs and files" box, and type D:\Setup.exe, where "D" in "D:\Setup.exe" is the letter assigned to your CD-ROM Drive, and then press the ENTER key on your keyboard
2. For Windows Vista, if the installation menu does not appear automatically, click on the Windows Icon on the bottom left hand corner of the screen, click on the "Start Search" box, and type D:\Setup.exe, where "D" in "D:\Setup.exe" is the letter assigned to your CD-ROM Drive, and then press the ENTER key on your keyboard.
3. For Windows XP/2000 if the window does not appear automatically, click Start, click Run and type D:\Setup.exe where "D" in "D:\Setup.exe" is the letter assigned to your CD-ROM Drive, and then press the ENTER key on your keyboard.

## 5. I do not have a DHCP server or DHCP is disabled on my network and I am unable to configure the TEW-690AP. What should I do?

1. Go to the TCP/IP settings on your computer and assign a static IP address on your computer's network adapter in the subnet of 192.168.10.x. Since the default IP address of the TEW-690AP is 192.168.10.100, do not assign a static IP address of 192.168.10.100 on your computer's network adapter.
2. Open Internet Explorer and enter <http://192.168.10.100> into the address bar. The default user name is **admin**. By default, there is no password.

## 6. I followed the Quick Installation Guide and setup a new password. When I log in to the browser configuration an access error message appears. What should I do?

With a pin or paperclip, press and hold the reset button for 10 second and release it. The default user name is **admin**. By default, there is no password.

If you still encounter problems or have any questions regarding the **TEW-690AP**, please contact TRENDnet's Technical Support Department.

The following are some general wireless tips to help minimize the impact of interference within an environment.

Assign your network a unique SSID. Do not use anything that would be identifying like “Smith Family Network”. Choose something that you would easily identify when searching for available wireless networks.

Do **not** turn off the SSID broadcast. The SSID broadcast is intended to be on and turning it off can cause connectivity issues. The preferred method of securing a wireless network is to choose a strong form of encryption with a strong and varied encryption key.

**Note: after setting up the SSID, encryption type and encryption key/passphrase, please make a note of them for future reference. You will need this information to connect your wireless computers to the wireless router/access point.**

Change the channel. Most wireless access points and routers are defaulted to channel 6. If you have a site survey tool that will display the channels you can plan your channel selection around neighboring access points to minimize interference from them. If your site survey tool does not display the channel try using channels 1 or 11.

If using 802.11n you should be securing the network with WPA2 security.

**Note: Due to Wi-Fi certification considerations if you choose WEP, WPA or WPA2-TKIP encryption this device may operate in legacy wireless mode (802.11b/g). You may not get 802.11n performance as these forms of encryption are not supported by the 802.11n specification.**

Please also make sure that the wireless hardware is not placed in any type of shelving or enclosures.

Avoid stacking hardware on top of each other to prevent overheating issues. Maintain enough free space around the hardware for good ventilation and airflow. There should also be plenty of free space around the antennas to allow the wireless signal to propagate.

There are a number of other environmental factors that can impact the range of wireless devices.

1. Adjust your wireless devices so that the signal is traveling in a straight path, rather than at an angle. The more material the signal has to pass through the more signal you will lose.
2. Keep the number of obstructions to a minimum. Each obstruction can reduce the range of a wireless device. Position the wireless devices in a manner that will minimize the amount of obstructions between them.

3. Building materials can have a large impact on your wireless signal. In an indoor environment, try to position the wireless devices so that the signal passes through less dense material such as dry wall. Dense materials like metal, solid wood, glass or even furniture may block or degrade the signal.
4. Antenna orientation can also have a large impact on your wireless signal. Use the wireless adapter's site survey tool to determine the best antenna orientation for your wireless devices.
5. Interference from devices that produce RF (radio frequency) noise can also impact your signal. Position your wireless devices away from anything that generates RF noise, such as microwaves, HAM radios, Walkie-Talkies and baby monitors.
6. Any device operating on the 2.4GHz frequency will cause interference. Devices such as 2.4GHz cordless phones or other wireless remotes operating on the 2.4GHz frequency can potentially drop the wireless signal. Although the phone may not be in use, the base can still transmit wireless signal. Move the phone's base station as far away as possible from your wireless devices.

If you are still experiencing low or no signal consider repositioning the wireless devices or installing additional access points. The use of higher gain antennas may also provide the necessary coverage depending on the environment.

# Declaration of Conformity



## Company Information:

Company Name:

TRENDnet, Inc.

Company Address:

20675 Manhattan Place

Torrance, CA 90501

USA

## Product Information:

Product Description:

450Mbps Wireless N Access Point

Model Number:

TEW-690AP

Brand name:

TRENDnet



## Technical Standards:

EN 300 328 V1.7.1: 10-2006

EN 301 489-1 V1.8.1: 04-2008

EN 301 489-17 V1.3.2: 04-2008

EN 50385: 2002

EN 60950-1: 2006

## Declaration:

*The product is herewith confirmed to comply with the requirements of Directive 1999/5/EC of the Council (European Parliament) on the radio and telecommunications terminal equipment and Energy-related products Directive 2009/125/EC.*

*I hereby declare that the products and devices mentioned above are consistent with the standards and provisions of the guidelines.*

Sonny Su

Full Name

November 19, 2010

Date

Director of Technology

Position / Title

Signature

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- (2) This device must accept any interference received. Including interference that may cause undesired operation.



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